

## **PURPOSEBUILT BRANDS, INC. 45-DAY SATISFACTION GUARANTEE**

At PurposeBuilt Brands, Inc. (“PurposeBuilt”), we stand behind our products and quality controls. If for any reason you are not satisfied with a PurposeBuilt product you purchased from PurposeBuilt or one of our authorized sellers in the United States, you may request a refund or replacement product within 45 days of the date of purchase.

Please note that because we are unable to control the quality of our products sold by unauthorized sellers, unless otherwise prohibited by law, the PurposeBuilt 45-Day Satisfaction Guarantee is not available for products purchased from unauthorized sellers, including unauthorized internet sites. The Guarantee is also limited to original, end-user purchasers in the United States. For a full list of the PurposeBuilt brands that are covered by the Guarantee, please see <https://purposebuiltbrands.com/policies>.

### **How To Claim The Guarantee**

If you are unable to return your product to the authorized seller from whom it was purchased, to submit a Guarantee request, please contact us at 800-837-8140 or email [questions@weiman.com](mailto:questions@weiman.com) and have information available regarding where and when you purchased your product. You will be asked to provide proof of purchase, and you may be asked to submit photos of your product or its packaging, mail your product to PurposeBuilt, or provide other information to assist PurposeBuilt in processing your request.

You must submit your Guarantee request within 45 days of the date of original purchase. Please note that you are responsible for costs incurred in mailing your product and proof of purchase.

### **Guarantee Guidelines**

PurposeBuilt reserves the right to verify information, require a valid proof of purchase, and to deny Guarantee requests in its discretion in cases of suspected fraud or where PurposeBuilt concludes that the purchaser has abused the PurposeBuilt 45-Day Satisfaction Guarantee. PurposeBuilt may amend or terminate the PurposeBuilt 45-Day Satisfaction Guarantee at any time without notice.

If you have any questions regarding whether a seller is an authorized seller of our products, please contact us at 800-837-8140 or email [questions@weiman.com](mailto:questions@weiman.com).

Effective: January 9<sup>th</sup>, 2023